KAYLA GROVER



EXPERIENCE

Optician, 07/2025 - Current
Walmart Vision Center - Big Rapids, MI
*While maintaining full-time student status

- Provide guidance to patients while measuring and ordering eyewear for optimal fit through direct analysis.
- Interpret various prescriptions and verify eyewear orders for accuracy.
- Preparing to earn The American Board of Opticianry and National Contact Lens Examiners (ABO-NCLE) certification.

Key Holder, 04/2023 - 07/2025
Dunham's Sports - Big Rapids, MI
*While maintaining full-time student status

- Oversaw all listed duties of a Team Member, including management of associates and their responsibilities, filing necessary documentation, and product disposition.

Team Member, 02/2023 - 05/2023
Dunham's Sports - Big Rapids, MI
*While maintaining full-time student status

- Managed operations in customer service, communication, cashiering, returns and exchanges, advertisement display, apparel inventory, and store cleanliness.

Behavioral Technician
LEARN Behavioral - Ann Arbor, MI
*Summer Employment

- Implemented Applied Behavior Analysis (ABA) treatment plans for pediatric patients with autism, providing direct care and accurately recording behavioral data to support ongoing assessment and adjustments.

EDUCATION

Bachelor of Science, **Integrative Studies**, **08/2026**
Ferris State University - Big Rapids, MI

Associate of Applied Science, Health Care Foundations, **05/2021**
Washtenaw Community College - Ann Arbor, MI

High School Diploma, **01/2019**
Washtenaw Technical Middle College - Ann Arbor, MI

CONTACT

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PROFILE

I am hard working and dedicated to advancing myself through both traditional education and life experiences. I recently graduated from Ferris State University with my Bachelor's of Science with the ultimate goal of continuing my education to become an Ocularist. I enjoy serving others and challenging myself to exceed expectations.

SKILLS

- Eyewear fitting
- Patient care
- Medical terminology
- Insurance billing
- Attention to detail
- Customer service
- Team collaboration
- Problem-solving